

[TRUST+ Card] 50% off All Park Admission Tickets Terms & Conditions:

- Promotion is valid from 1 April 2024 to 31 March 2025.
- 50% off admission ticket through direct online purchase via [partnerpromos.mandai.com/welcome/trust](https://partnerpromos.mandai.com/welcome/trust) for TRUST+ members with TRUST cards, paying only 50% for Adult or Child type admission tickets only across Night Safari, River Wonders, Singapore Zoo, and Bird Paradise.
- Child Admission Tickets shall be valid for children aged 3 to 12 years old.
- Customers must pre-book their date (for all parks) and time of visit (for Night Safari).
- All tickets are inclusive of in-park tram / shuttle rides.
- River Wonders ticket does not include Amazon River Quest boat ride; ride must be purchased separately.
- All Admission Tickets purchased through the mentioned portal are not refundable, and non-exchangeable for cash.
- Tickets can be utilised on all days, subject to pre-booking availability, except the eve of and during Public Holidays and year-end blackout 18-31 December 2024.
- Any Tickets purchased hereunder are not to be resold on any channels, including but not limited to third party online platforms. In the event of such unauthorised sale, Singapore Zoological Gardens ("SZG") reserves the right to:
  - reject any Ticket that has been re-sold in breach of this provision and accordingly deny entry to the River Wonders, Bird Paradise, Night Safari and/or Singapore Zoo (each a "Park" and collectively the "Parks") for such ticket holder; and/or
  - invalidate all or any of the remaining Tickets purchased hereunder and accordingly deny entry to the Parks without prior notice or compensation to the Organiser or ticket holders.
  - MWG shall be entitled to deny the Discount to any TRUST Member who is deemed, in the sole and absolute discretion of the Company, to be unsuitable or undesirable for such Discount, which include but shall not be limited to individuals engaged in suspicious activities, the use of suspected fraudulent cards or the purchase of Admission Tickets for the purpose of reselling the Admission Tickets at a higher price.
- Each ticket is valid for redemption once only before stated expiry date — no extension of validity will be granted.
- All other Terms & Conditions stated on the e-ticket must be adhered to.
- TRUST Members are required to sign up for MWG's 'Wildpass' membership, prior to any purchase of the Admission Tickets, as part of the Promotion at [partnerpromos.mandai.com/welcome/trust](https://partnerpromos.mandai.com/welcome/trust) in order to qualify for the Discount.
- Tickets are on while-stock-last basis.
- Limited to a maximum purchase of four (4) tickets per transaction per TRUST+ card per month.
- Customers must key in the promo code found in their TRUST+ app to be entitled to the discount.
- All payment must be made with a valid TRUST Card.
- Not valid with other promotional offers, discounts, privileges or loyalty programmes.
- All Admission Tickets purchased are subject to the Merchant's terms and conditions — which can be found at:
  - a. <https://www.mandai.com/en/things-to-do/whats-on/promotions/partner-promos.html>
  - b. <https://www.mandai.com/en/faq.html>
  - c. <https://www.mandai.com/en/announcements.html>

Mandai Wildlife Reserve Park Admission Ticket Standard Terms and Conditions:

- Any admission tickets purchased hereunder are not to be resold on any channel for resale, including via third party online platforms, or resold on Mandai Wildlife Reserve premises, including but not limited to the entrances to and parking areas of any of the Mandai Wildlife Reserve Parks. In the event of such unauthorized sale, Mandai Wildlife Reserve reserves the right to: (a) reject any ticket that has been re-sold in breach of this provision and accordingly deny entry to Bird Paradise, Singapore Zoo, River Wonders and/or Night Safari; and/or (b) invalidate all or any of the remaining tickets purchased hereunder and accordingly deny entry to the Mandai Wildlife Reserve Parks without prior notice or compensation to the ticket holder.
- The standard terms and conditions of admission into and tickets for Bird Paradise, Singapore Zoo, River Wonders and Night Safari (collectively, the “Standard T&Cs”) will also apply. These Standard T&Cs can be found at <https://www.mandai.com/en/parks-rules-conditions.html> and <https://www.mandai.com/en/park-terms.html> respectively.
- Mandai Wildlife Reserve shall not be liable (to the extent permitted by law) for any death, injury, loss, damage or inconvenience caused to or sustained by any visitors to the Mandai Wildlife Reserve Parks unless caused by the negligence, wrongful act or omission of its employees, officers, directors or agents.
- Mandai Wildlife Reserve reserves the right to change the above terms and conditions without prior notice.